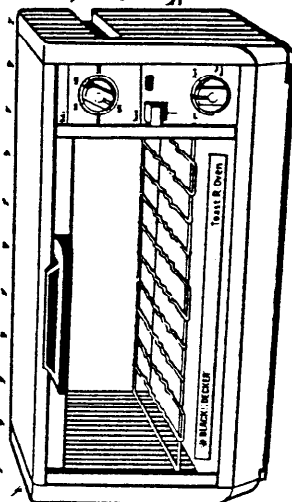


Example

BLACK & DECKER®



Toast-R-Oven™ Toaster



Model TRO200

Model TRO200

1500 Watts, 120 Volts, 50/60 Hz, AC Only
Listed by Underwriters Laboratories, Inc.

Pub. No. 168631-00-RV00

Printed in U.S.A.

SAVE THIS USE & CARE BOOK

930629CCC1442
EXHIBIT # 4

CR

JPP X
cc: file

ACCIDENT INVESTIGATION REQUEST FORM

Document Number C335058

Date of Incident 12/92 Category I.D. SECT04

Follow-Up Requested _____ Hazard Analysis Section 15

Type Follow-Up Requested Telephone Call or On-Site

Headquarters Contact R Rauchschoalbe

Assignment Message Verify accident scenario. Obtain product if available. Obtain fire dept report, investigative follow-up reports verifying source of fire - also any product analysis. Be sure to determine age, service record, pattern of use and circumstances surround cause of fire. Any photographs by fire dept?

Person(s) to Contact ① [REDACTED]
② Owner of Toast-R-Oven
③ Fire Dept.

Guideline _____

Requested By RR

Task Number 930629CCC1442

Assigned to [REDACTED] SKO Date 930629

TA Talbott
Associates
Incorporated

APR 5 1993

2003/02

754 9th Avenue
Portland, Oregon
97216-2498
503/256-3652 FAX 252-754

TC 24
B 28

STC
FBI
FBI

15
NYI
33 MAR 2

C335058

March 18, 1993

TAI File 930014

930629CCC1442

MAR 26 1993

The Office of the Secretary
Consumer Products Safety Commission
Washington, DC 20207

To Whom It May Concern:

I am in receipt of a Black & Decker Toast-R-Oven toaster, model no. TRO200, that was recently involved in a residential fire. This toaster was in the area of origin of the fire.

Pursuant to the Freedom of Information Act, I would like to request any information you may have regarding fires involving this product.

Sincerely,

TALBOTT ASSOCIATES, INC.

Thomas D. Jones

Thomas D. Jones, P.E.

TDJ:go

Consulting
Engineers

Joyce Coonley

CALLS TO LAWYERS

IDENTIFICATION C335058

CITY/STATE Portland, OR

DATE OF ACCIDENT 12/8/92

TYPE OF INJURY N/A

AGE/SEX N/A

SCENARIO (1 sentence) Malfunction of an internal control on
B&D Toast-R-Oven caused uncontrolled
internal heating resulting in fire.



PHOTO # 1: Respondent's photograph of the kitchen
fire damage.



REST
KITCHEN

Photo # 2: Insurance photo of the kitchen fire damage.

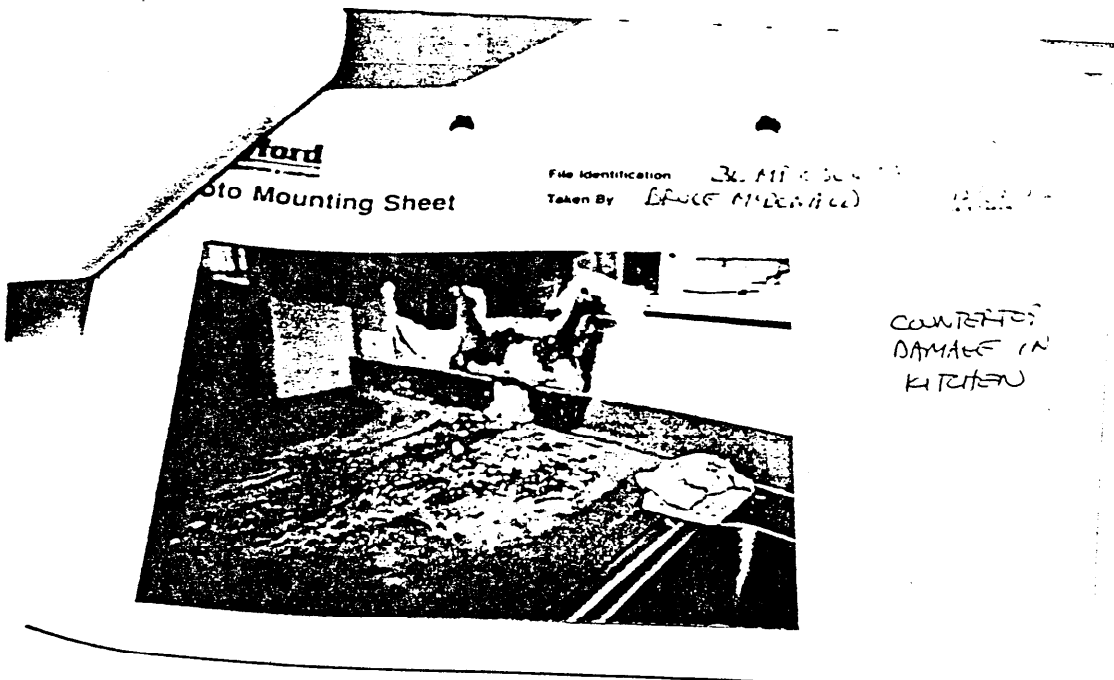


Photo # 3: Insurance photo of the area of origin of the fire.

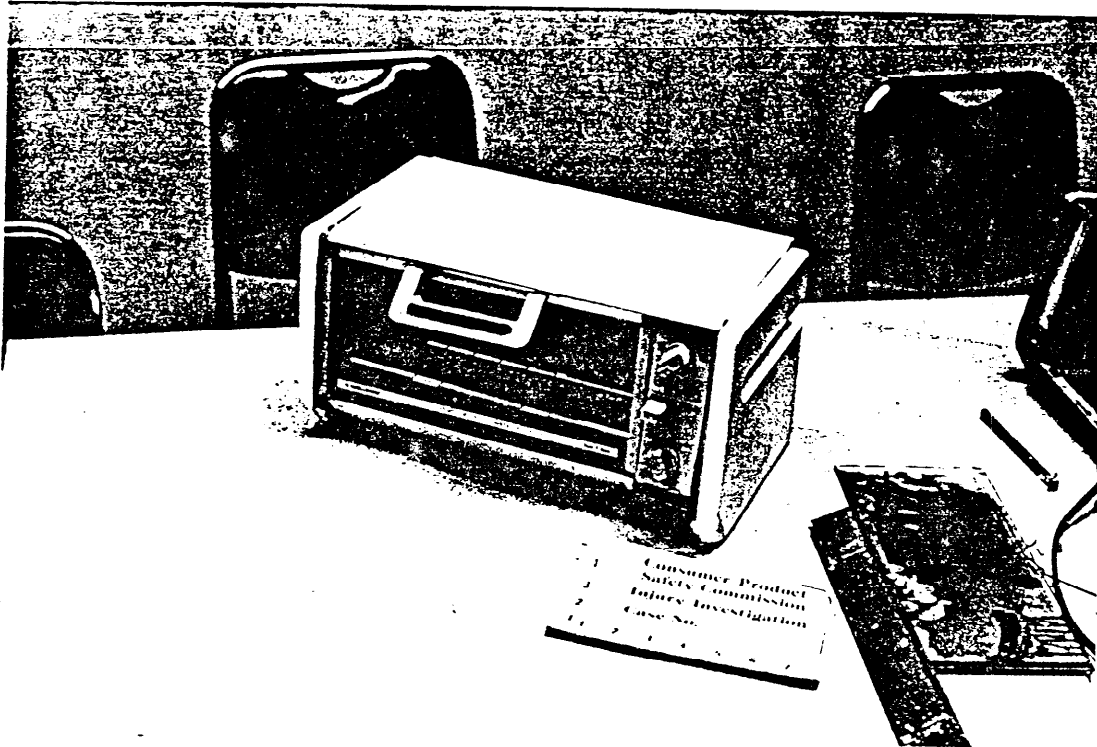


Photo # 4: Overall view of the exemplar.

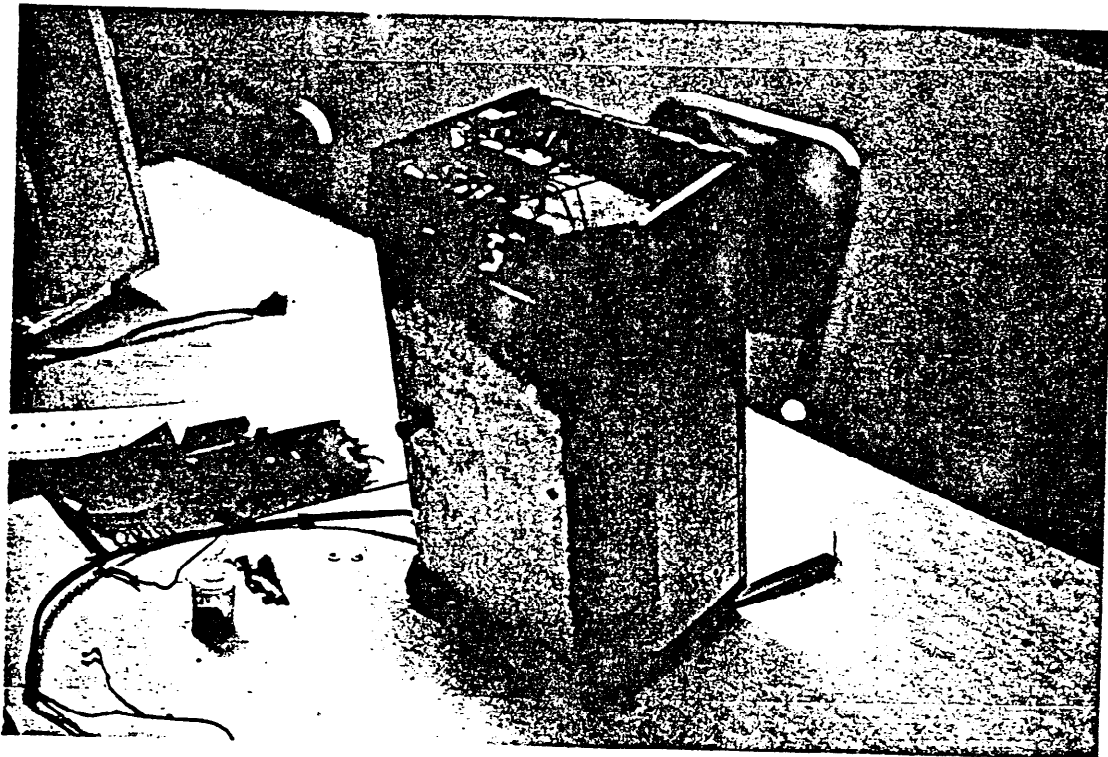
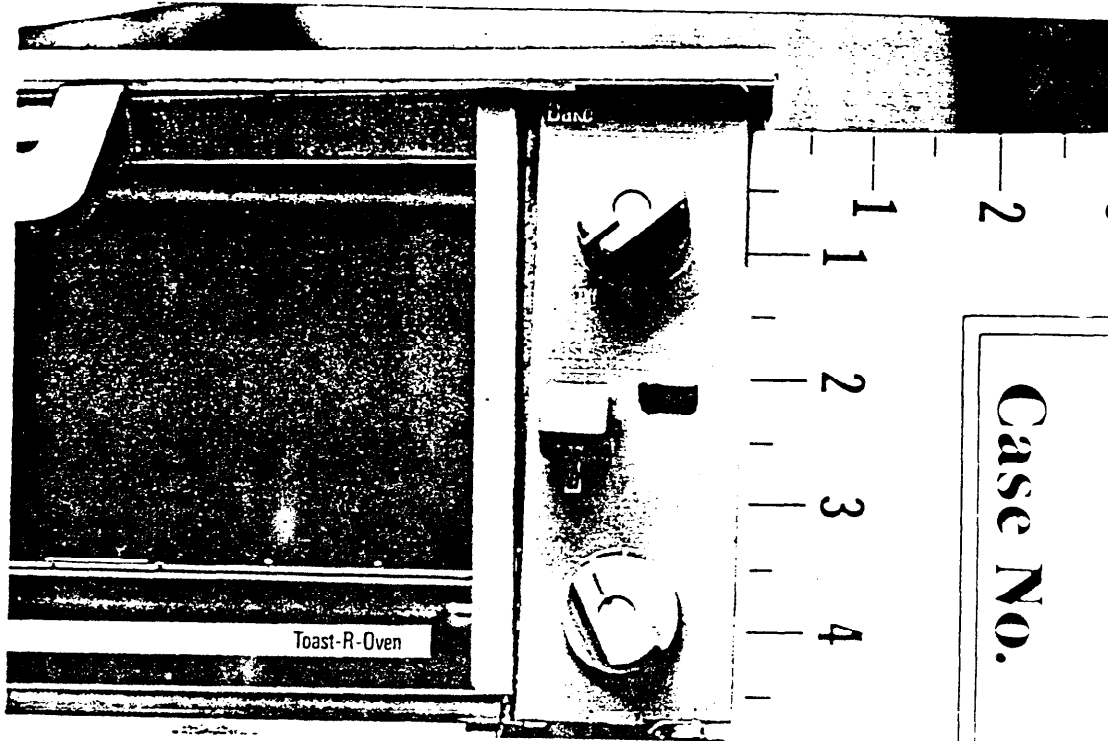


Photo # 5: View of the end of the fire damaged unit.



Case No.

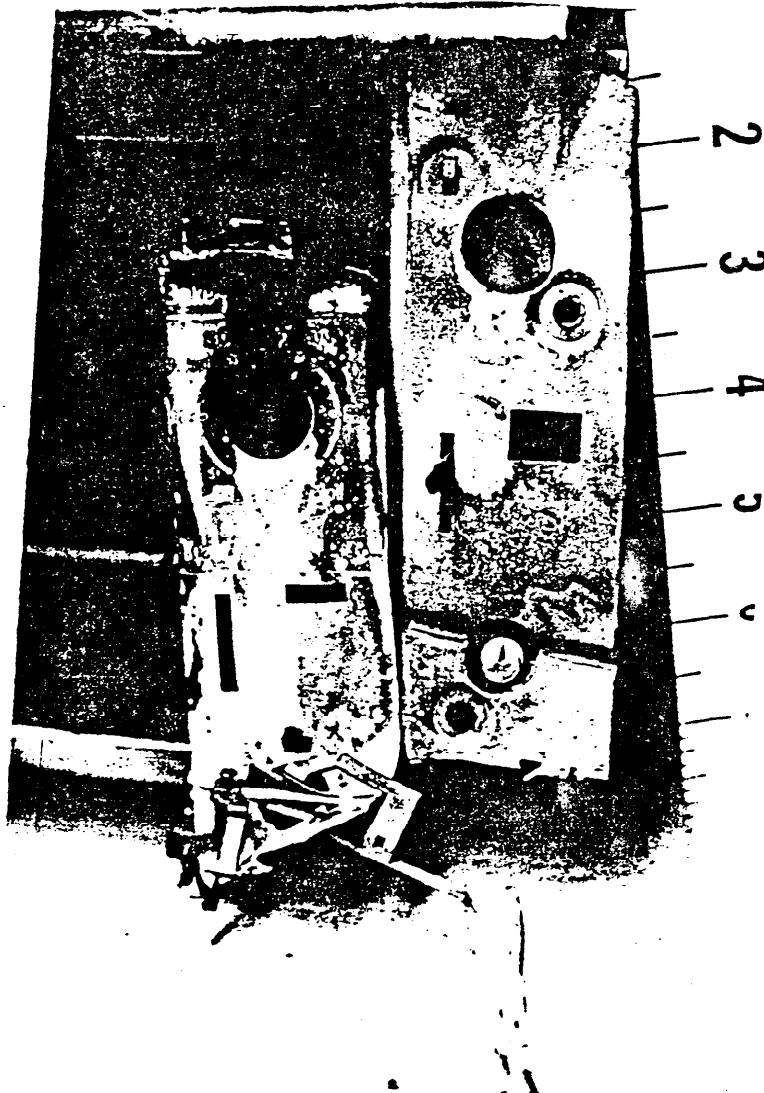


Photo # 6: (Above)
Exemplar control panel.

Photo # 7: (Side)
Fire damaged control panel.

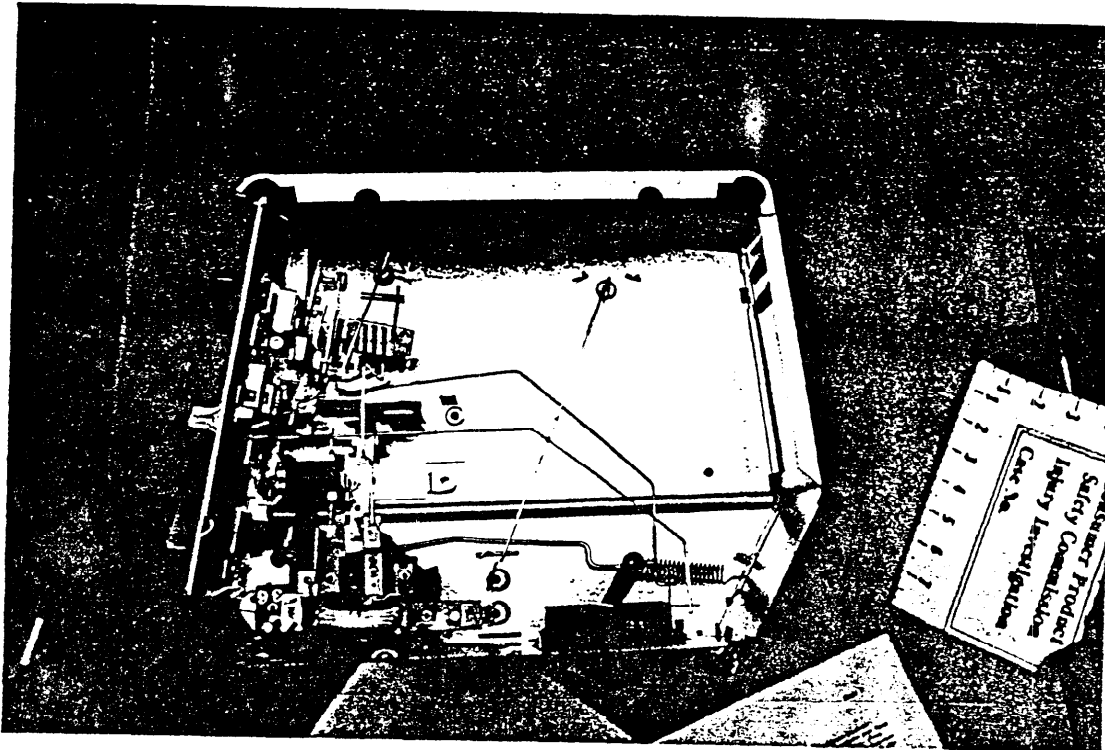


Photo # 8: Internal view, exemplar control compartment.

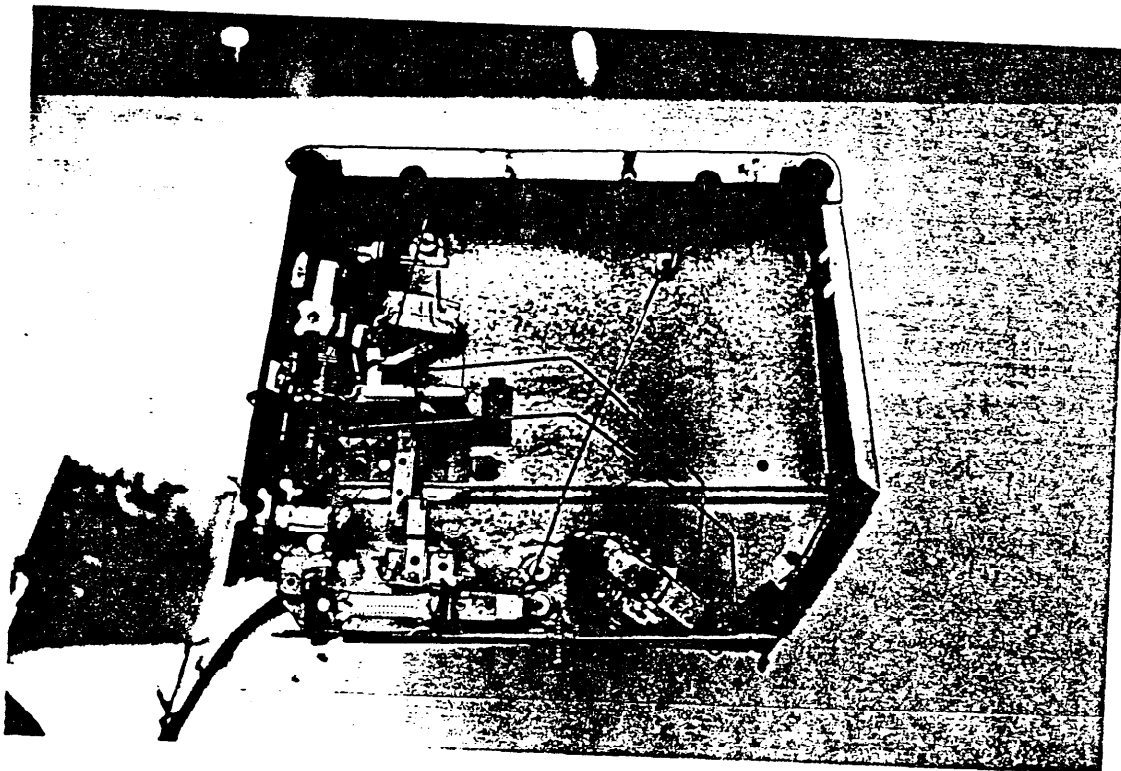


Photo # 9: Internal view, fire damage control compartment.

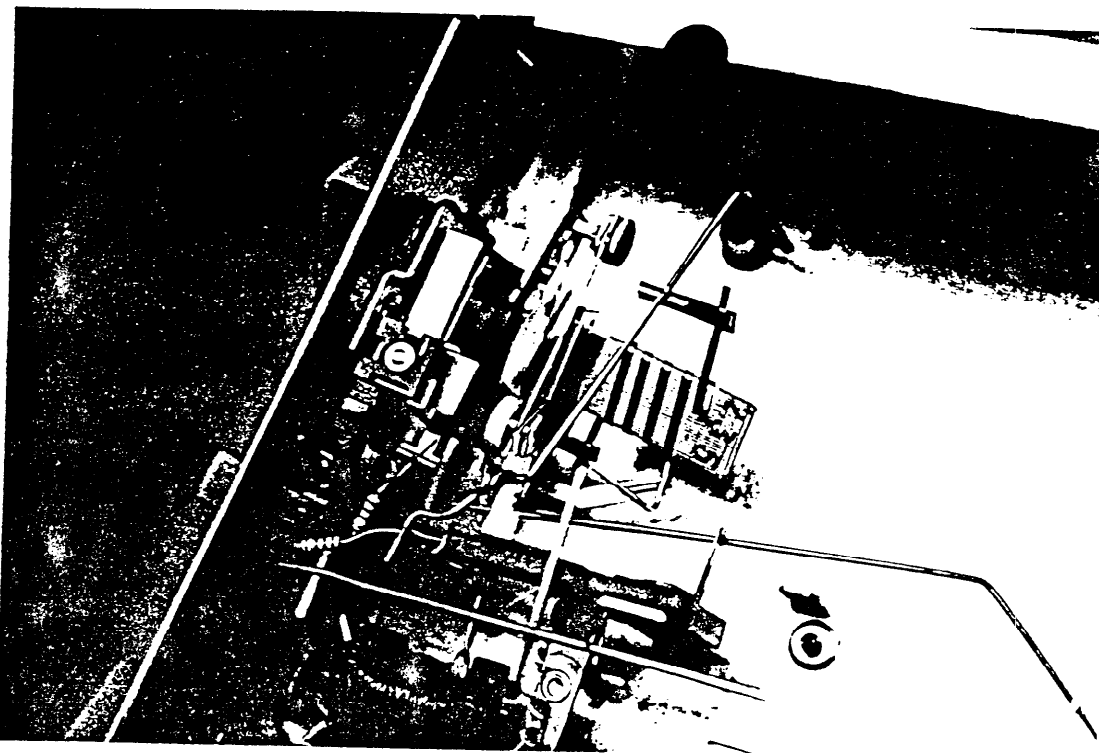


Photo # 10: Exemplar thermostat.

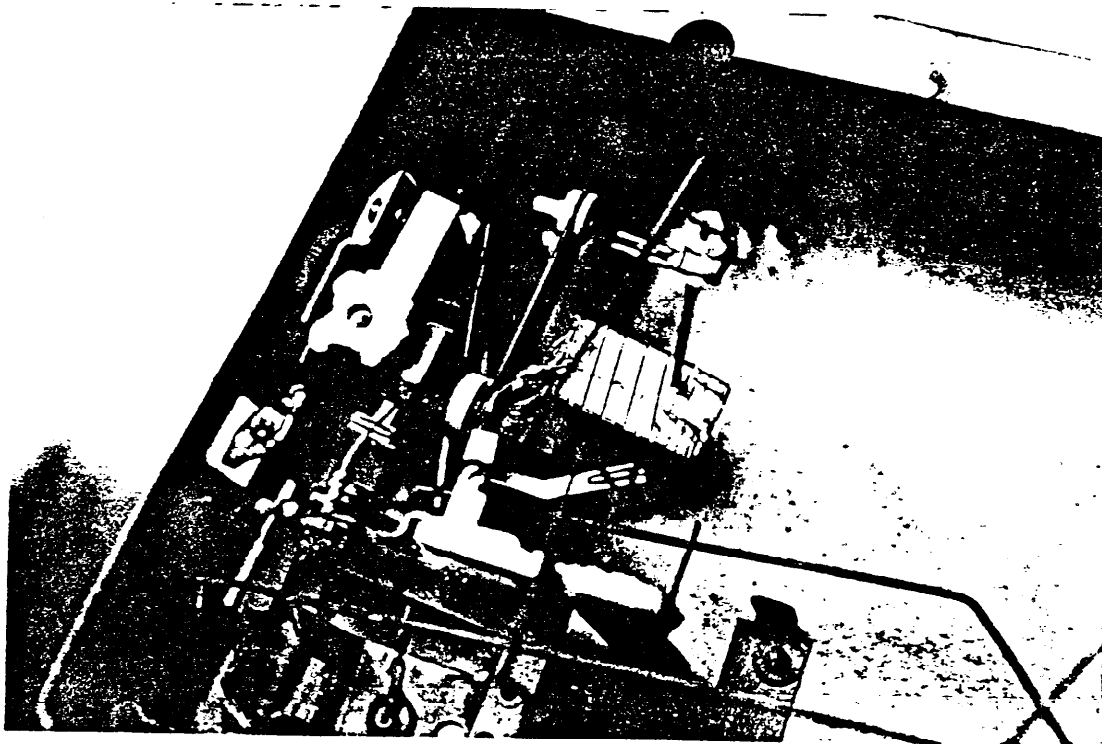


Photo # 11: Fire damaged unit thermostat.

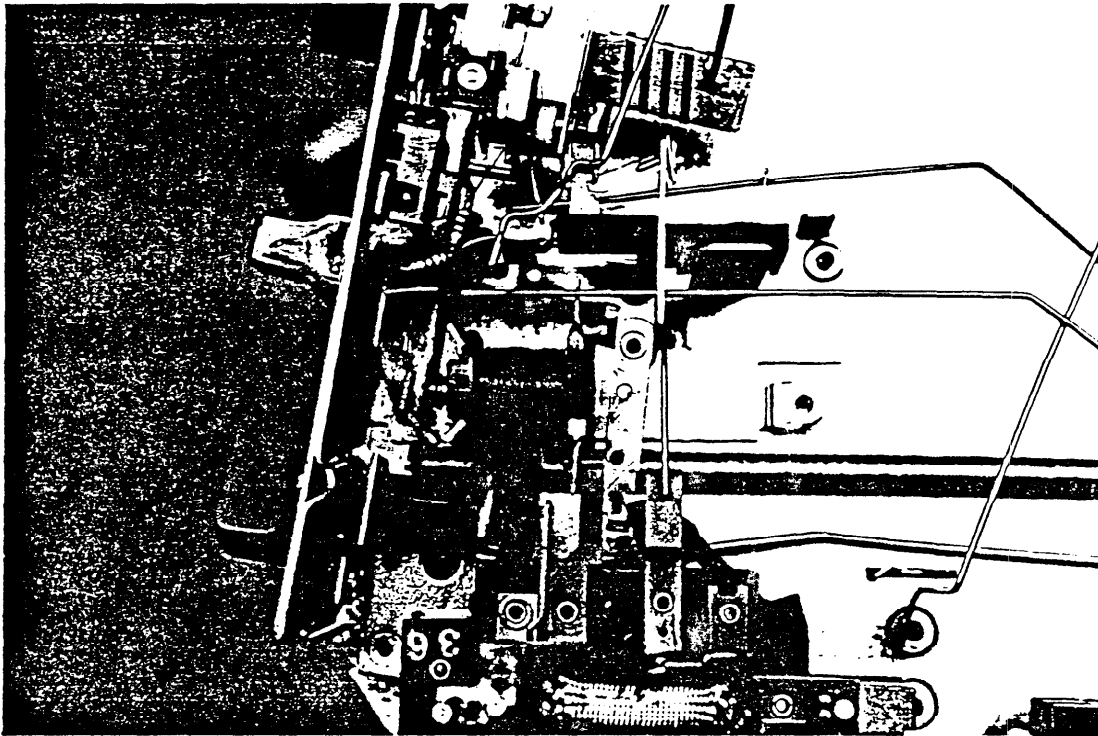


Photo # 12: Exemplar controls and solenoid.

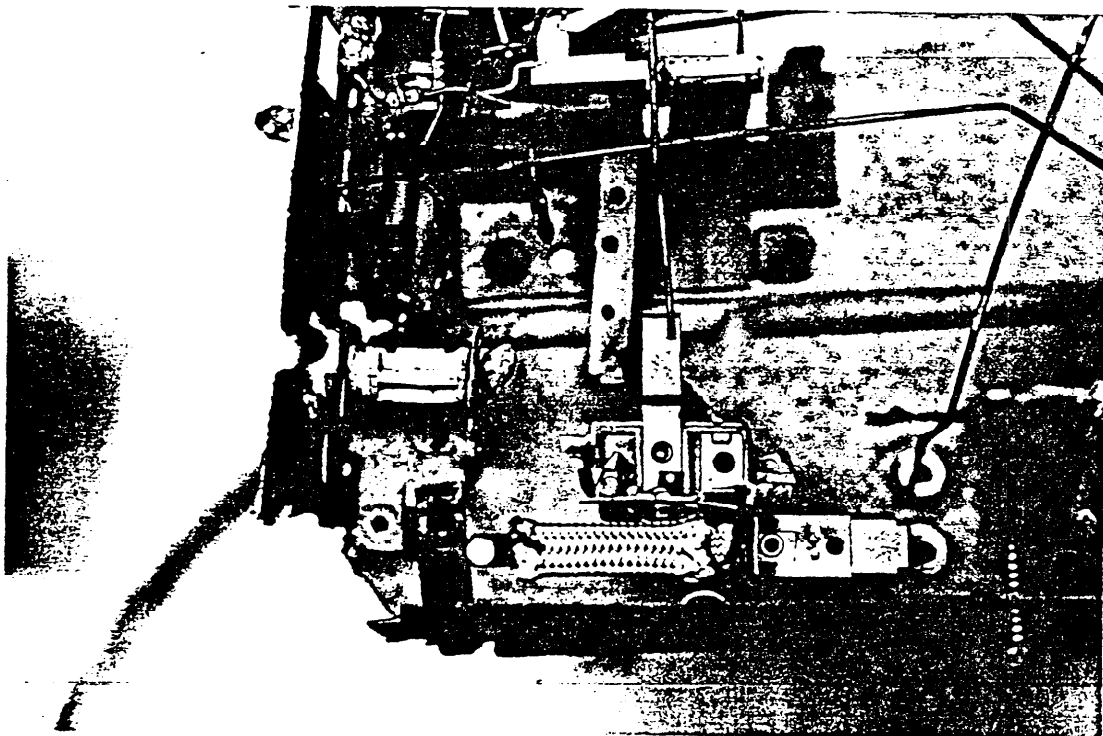


Photo # 13: Fire damaged unit controls with the remains of the solenoid removed.

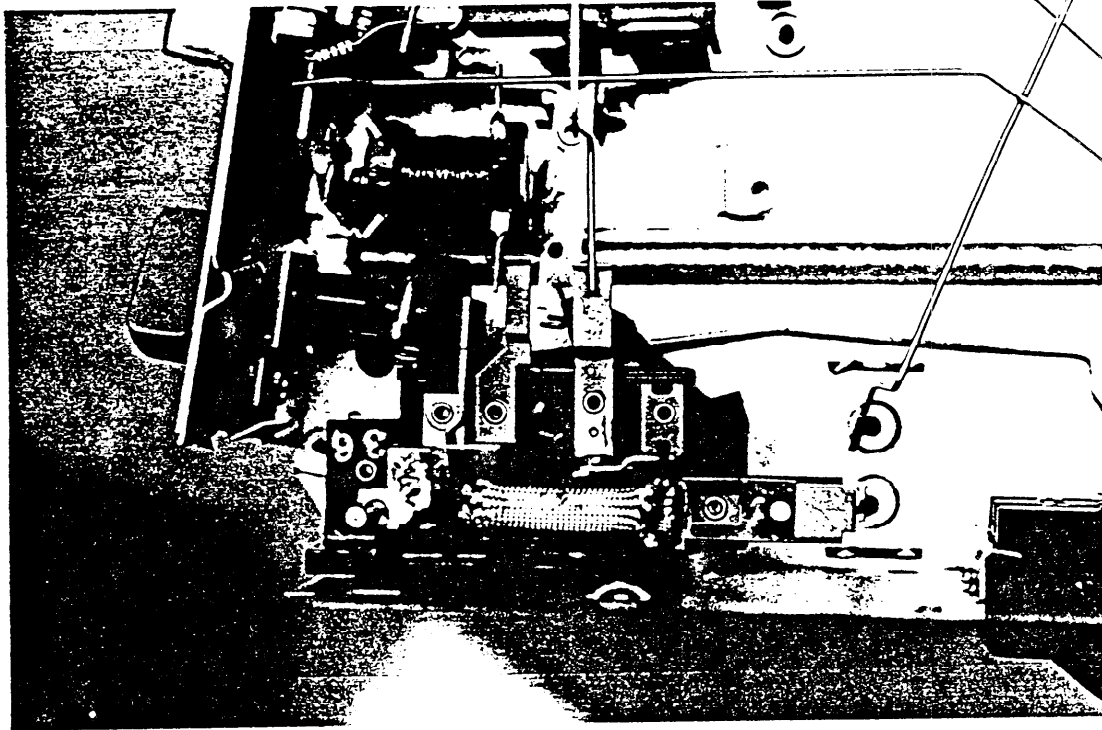


Photo # 14: Exemplar solenoid in the control circuit. The windings show heat discoloration which resulted from experiments performed by the forensic engineer attempting to recreate the fire cause.

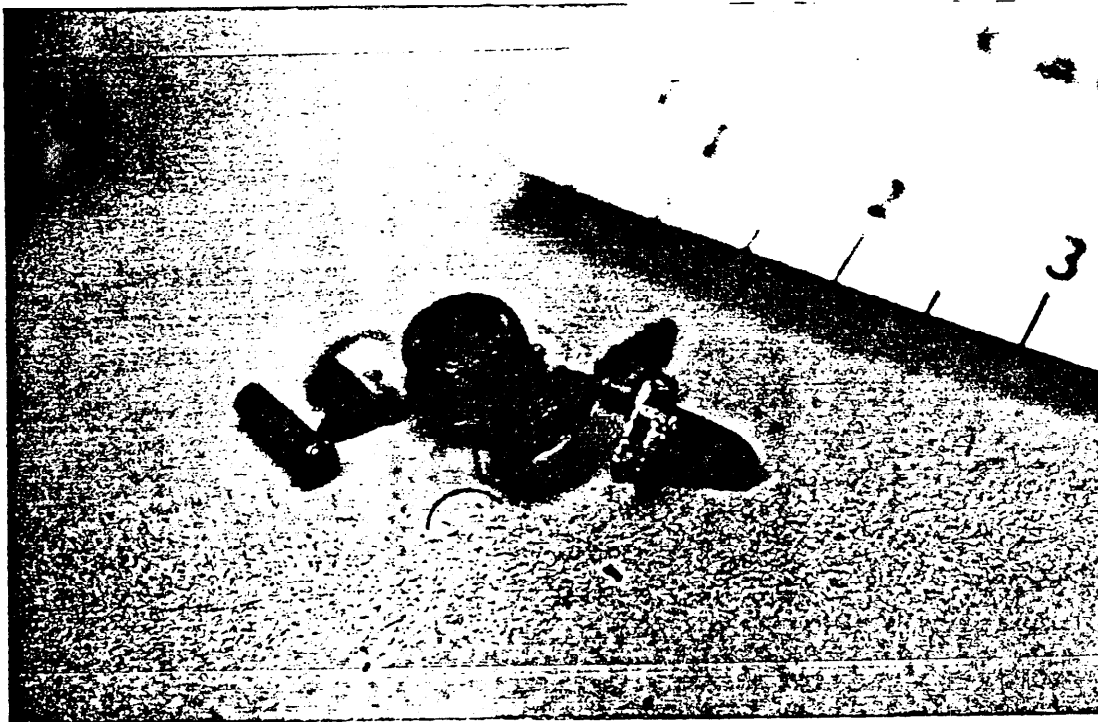


Photo # 15: Remains of the fire damaged unit solenoid which was removed from the unit by the forensic engineer.

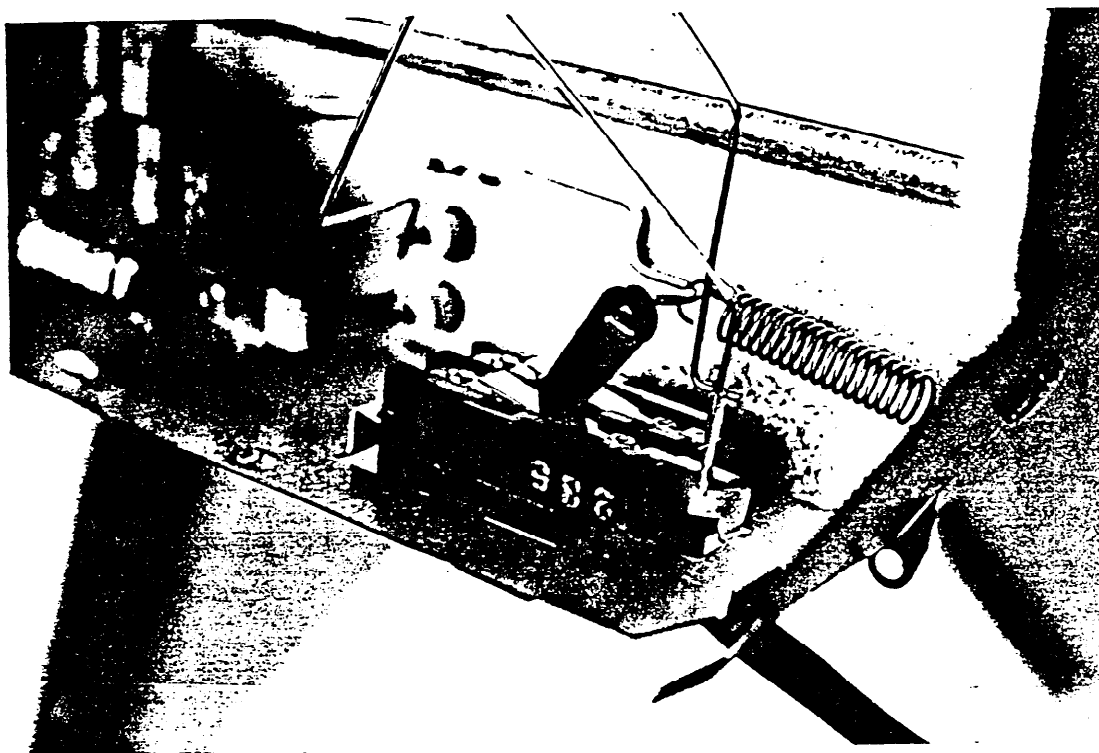


Photo # 16: Exemplar door disconnect switch.



Photo # 17: Fire damaged unit door disconnect switch.

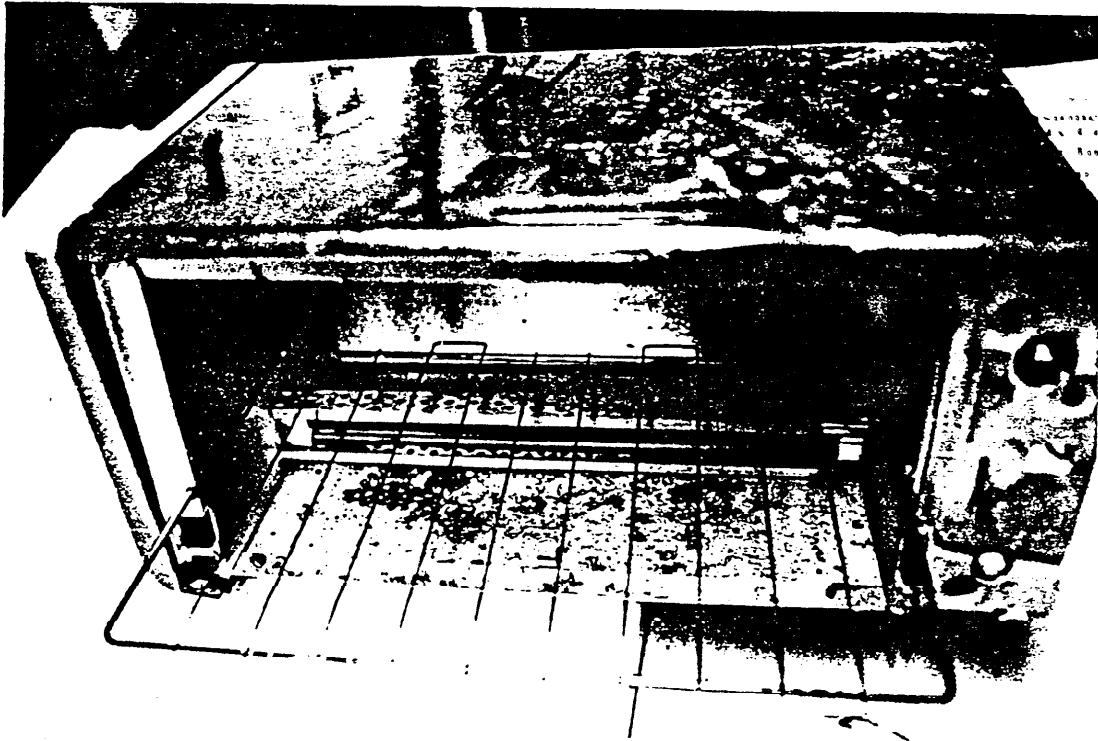


Photo # 18: View of the interior of the fire damaged unit.

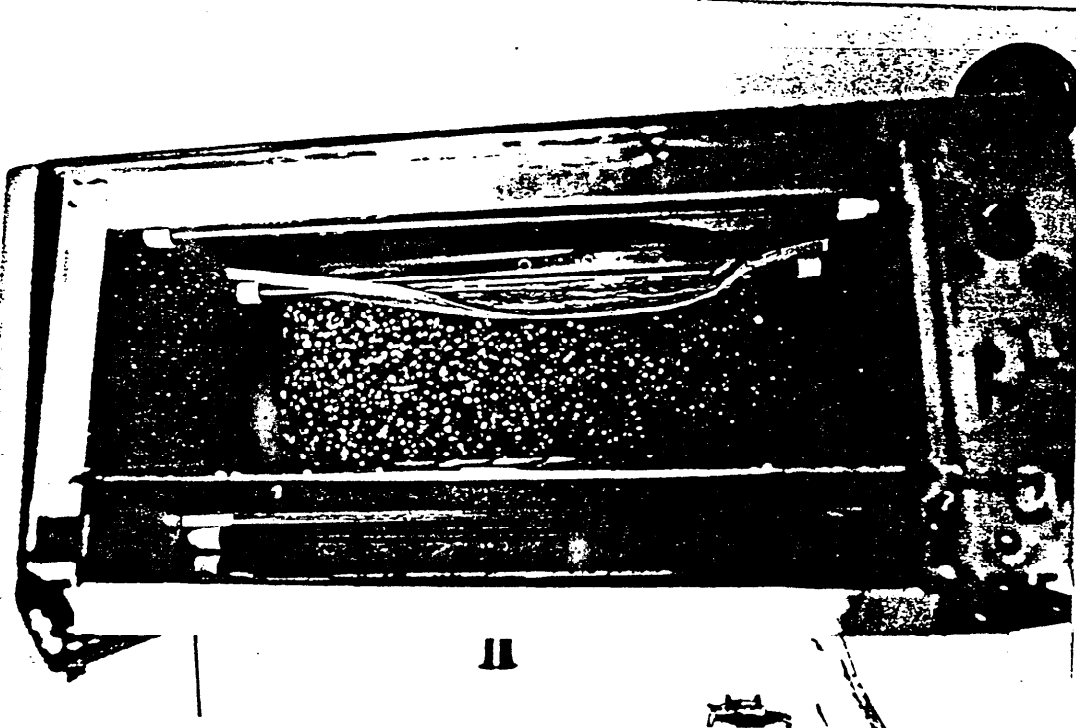


Photo # 19: View of the interior of the fire damaged unit showing the melted reflector on the upper rear heating element. The forensic engineer concluded that the reflector was melted by overheating of the element.

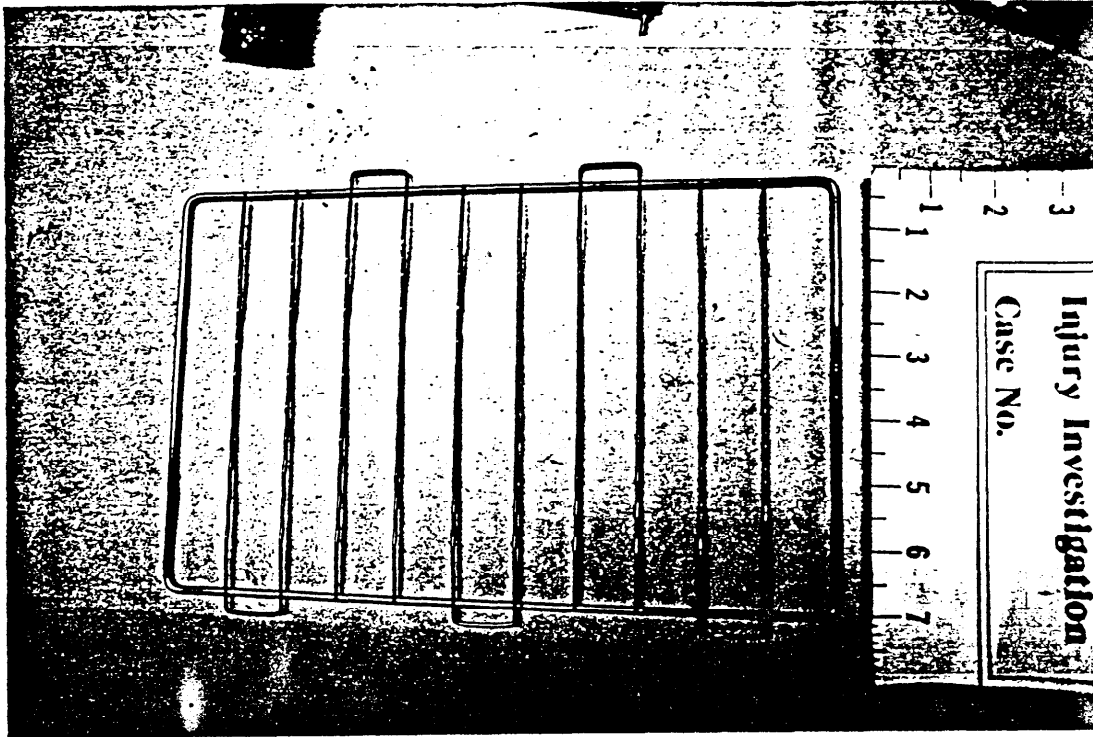


Photo # 20: View of the fire damaged unit toaster rack. Intense heat discoloration of the chrome occurred close to the control compartment end. The effect decreased as distance from the control compartment increased.

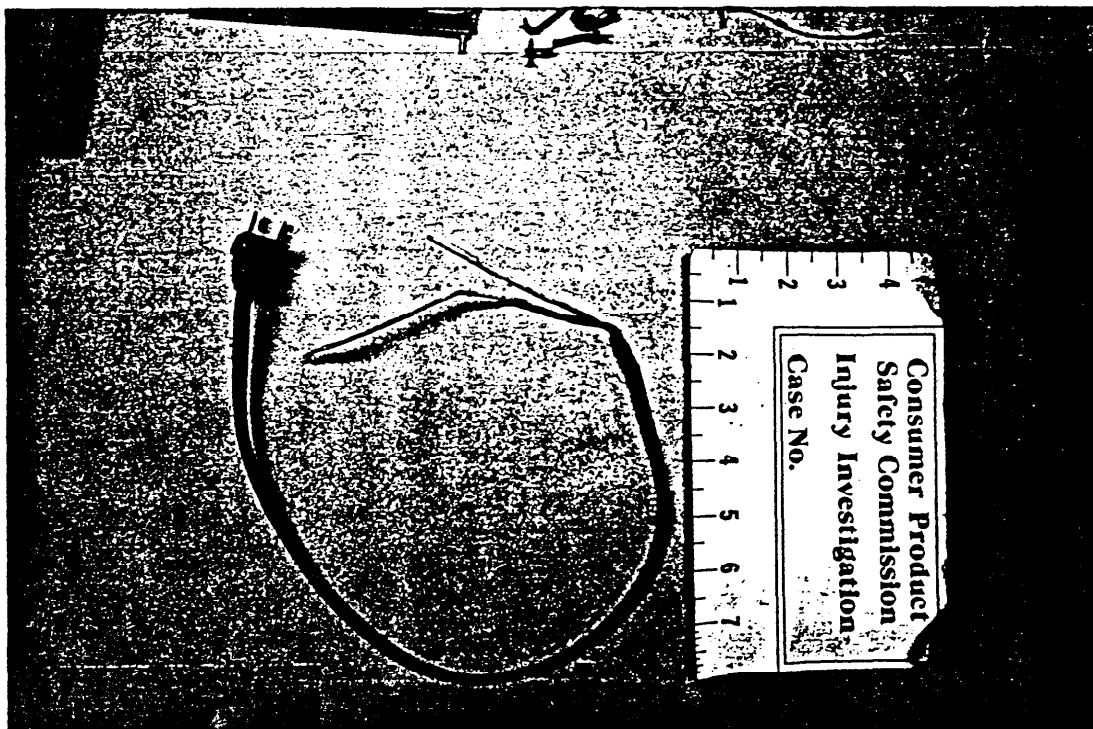


Photo # 21: View of the remains of the fire damaged unit power cord.



Photo # 22: Exemplar package label.

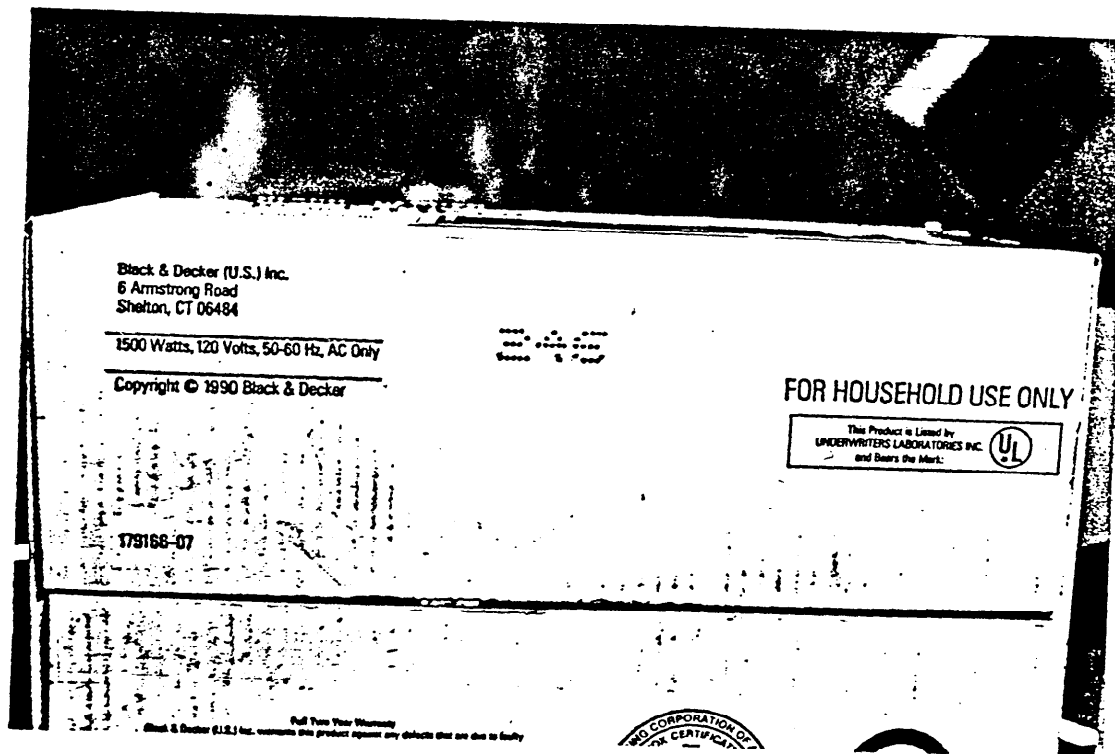


Photo # 23: Exemplar package label.